



REQUEST FOR PROPOSAL FOR SUPPLY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF NETWORKING COMPONENTS

RFP Reference Number: NPCI:RFP:2013-14/0030 dated 06.11.2013

National Payments Corporation of India

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This RFP document is not an agreement and is not an offer or invitation by NPCI to any parties other than the applicants who are qualified to submit the bids (“Bidders”). The purpose of this RFP document is to provide bidder with information to assist the formulation of their proposals. This RFP document does not claim to contain all the information each bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP document and where necessary obtain independent advice. NPCI makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP document. NPCI may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

Important Detail about RFP

Note: Bids will be opened in the presence of the Bidders' representative who chooses to attend Bid opening meeting.

Checklist

The following items must be checked before the Bid is submitted:

1. Demand Draft / Pay Order for Rs. (i.e. Rs.5,000+Service Tax@12.36%) (Rs.5,618.00 only) towards cost of Bid document in Envelope - 'A'
2. Demand Draft / Banker's Cheque / Bank Guarantee of INR 5,00,000/- (Rupees Five Lakh Only) towards Bid Security in Envelope - 'A'
3. Both the technical and commercial bids prepared in accordance of RFP document.
4. Envelope 'A' Eligibility Criteria Response.
5. Envelop 'B' Technical Response
6. Envelope 'C' Commercial bid.
7. RFP document duly sealed and signed by the authorized signatory on every page and enclosed with Envelope - 'B'.
8. All the pages of Eligibility Criteria Response, Technical Bid and Commercial Bid duly sealed and signed by the authorized signatory.
9. All relevant certifications, audit reports, to be enclosed to support claims made in the Bid must be in relevant Envelopes.
10. All the pages and documents submitted as part of bid must be duly sealed and signed by the authorized signatory.

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Section 1 - BID Schedule and Address

S. No.	Description	
	Name of Project	RFP for Supply, Installation, Commissioning and Maintenance of Networking Components
1	Tender Reference Number	NPCI:RFP:2013-14/0030 dated 06.11.2013
2	Date of release of Bidding Document (Document can be downloaded from NPCI website)	06.11.2013
3	Last date and time for receiving Bidders Pre-Bid clarifications in writing	15.11.2013 - 6.30 PM
4	Date and Time for Pre Bid Meeting	Not Applicable
5	Last date and time for Bid Submission	27.11.2013 - 3.00 PM
6	a) Date and Time of Eligibility & Technical Bids Opening b) Date and Time of Commercial Bid Opening	27.11.2013 - 3.30 PM Will inform qualify Bidders
7	Place of Bid Submission and opening of Bids	National Payments Corporation of India, 8th Floor, South Side , R-Tech 2,Nirlon Knowledge Park, Off Western Express Highway, Goregaon(E), Mumbai - 400063
8	Name and Address for communication	VP & Head Procurement National Payments Corporation of India, 13th Floor, South Side , R-Tech 2,Nirlon Knowledge Park, Off Western Express Highway, Goregaon(E), Mumbai - 400063
9	Bid Related Queries	Prashant Awale-91 810 810 8650 Prashant.awle@npci.org.in Minaz N Satani -91 8879 772860 Minaz.satani@npci.org.in Uday Kiran-91 8108108663 Uday.kiran@npci.org.in Rajendra Gour-91 8108122814 Rajendra.gour@npci.org.in
10	Bid Cost	Rs.5,618.00 (Rs.5,000.00 plus Service Tax@12.36%))
11	EMD/Bid Security	Rs.5,00,000.00

Note:

1. Bids will be opened in the presence of the Bidders' representatives who choose to attend.
2. Date and Time & Address for Commercial Bid Opening will be intimated later to the qualified Bidder.
3. Bid Cost: DD shall be made in favor of "National Payments Corporation of India" of amount Rs Rs.5,618.00 (i.e. Rs.5,000 + Service Tax@12.36%) (Non-Refundable) payable at Mumbai.

Section 2 - Introduction

2.1 About NPCI:

National Payments Corporation of India (NPCI) is a Company registered under Section 25 of the Companies Act, 1956 with its Registered Office in Mumbai, India. NPCI is promoted by 10 banks in India under the aegis of the Indian Banks' Association with majority shareholding by Public Sector Banks.

The 10 promoter banks are State Bank of India, Punjab National Bank, Canara Bank, Bank of Baroda, Bank of India, Union Bank of India, ICICI Bank Ltd, HDFC Bank Ltd, Citibank N.A, and HSBC. The core objective of setting up NPCI is to consolidate and integrate the multiple systems with varying service levels into a nation-wide, uniform and standard business process in the retail electronic payments system segment. The vision, mission and objectives of NPCI are to operate for the benefit of all the member banks and the common man at large.

2.2 Objective of this RFP:

National Payments Corporation of India proposes to procure Networking Components viz., Core switches , Router modules, Tacacs Licences for Datacenter at Mumbai, Chennai and Member Bank located..

2.3 Cost of the RFP

The Bidder shall bear all costs associated with the preparation and submission of its bid and NPCI shall, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

The Bidders shall submit the Bid Document at NPCI's office at 8th Floor, R-Tech Park, off Western Express Highway, Nirlon Complex, Near Hub Mall, Goregaon-East, Mumbai- 400063, along with non-refundable amount of Rs.5,618.00 (Inclusive service tax@12.36%) (INR Five Thousand Six hundred Eighteen only), payable in the form of Demand Draft / Pay order from any scheduled commercial bank in India favoring "NATIONAL PAYMENTS CORPORATION OF INDIA" payable at Mumbai in envelop A. This RFP document is non-transferable and cost of RFP documents is non-refundable.

2.4 Due Diligence

The Bidders are expected to examine all instructions, terms and specifications stated in this RFP. The Bid shall be deemed to have been submitted after careful study and examination of this RFP document. Failure to furnish all information or submission of a bid not responsive to this RFP will be at the Bidders' risk and may result in rejection of the bid. NPCI is not bound to disclose the grounds for rejection of Bid. The decision of the NPCI regarding the final declaration of the successful Bidder shall be final.

The Bidder is requested to carefully examine the RFP documents and the terms and conditions specified therein, and if there appears to be any ambiguity, contradictions, inconsistency, gap and/or discrepancy in the RFP document, bidder should seek necessary clarifications at the time of pre-bid meeting

2.5 Ownership of this RFP

The content of this RFP is a copy right material of National Payments Corporation of India. No part or material of this RFP document should be published on paper or electronic media without prior written permission from NPCI.

Section 3 - Scope of Work

3.1 Scope of Work:

- 1) Supply, installation, commissioning & maintenance of Core Switches and Router Module & Integration with existing infrastructure of Cisco core switches.
- 2) The cisco switch, Router module and software licenses has to be configured as per requirement of NPCI
- 3) The Bidder shall provide support for configuration of Cisco switches, Router module and software licenses as and when needed to NPCI
- 4) The Bidder shall provide support for maintenance of Cisco switches, Router module and software licenses .
- 5) The Bidder shall co-ordinate with contractor for LAN cabling for resolving connectivity issue of workstation/ network equipment.
- 6) The Bidder shall co-ordinate with OEM to support for configuration issues, hardware replacement etc.
- 7) The Bidder shall provide patches/ upgrades of IOS during warranty period without any extra cost to NPCI.
- 8) The resolution time for switch related issue shall be 4 hours. There should be 24x7x365 Support for any technical issue for all the supplied products through this RFP.
- 9) Bidders shall provide the support for next 2 yrs for Cisco switches, Router module and software licenses after the expiry of warranty.

Section 4 - Eligibility Criteria

4.1 Pre-requisite:

The Bidder should possess the requisite experience, resources and capabilities in providing the services necessary to meet the requirements, as described in the tender document. The Bidder should also possess the technical know-how and the financial wherewithal that would be required to complete the scope of work. The bid must be complete in all respects and should cover the entire scope of work as stipulated in the document. Bidders not meeting the Eligibility Criteria will not be considered for further evaluation.

4.2 Eligibility Criteria:.

The invitation to bid is open to all Bidders who qualify the Eligibility Criteria as given below:

- 1) The Bidder should be a Company registered under Companies Act, 1956 since the last three years.
- 2) The Bidder should have minimum annual turnover of Rs.8 Cr. during the last three financial years. (2009-10, 2010-11, and 2011-12) calendar years 2009, 2010, 2011 or bidder's financial years).
- 3) Bidder should be a profit (profit after tax) making company in the last financial year i.e. 2011-12 or calendar year 2011 or the Bidder's financial year.
- 4) Bidder should have experience of having supplied, commissioned and maintaining networking component to at least 2 clients, as on the date of submission of the bid
- 5) The Bidder should not be currently blacklisted by any bank / institution in India or abroad.
- 6) The Bidder should be authorized business and service partner of the OEM
- 7) The Bidder should have deployed/configured similar or equivalent devices mentioned in the RFP
- 8) The Bidder should have atleast 2 live installations with support as on the date submission of the Bid.

4.3 Eligibility Criteria Response Sheet

4.3.1 The Bidders should complete the Eligibility Criteria Response Sheet as given in Annexure E.

4.3.2 Failure to provide the desired information and documents may lead to disqualification of the Bidder.

Section 5 - Instruction to Bidders

A. The Bidding Document

5.1 RFP:

1. RFP shall mean Request for Proposal.
2. Bid, Tender and RFP are used to mean the same.
3. The Bidder is expected to examine all instructions, forms, Terms and Conditions and technical specifications in the Bidding Document. Submission of a bid not responsive to the Bidding Document in every respect will be at the Bidder's risk and may result in the rejection of its bid without any further reference to the Bidder.

5.2 Cost of Bidding

The Bidder shall bear all costs associated with the preparation and submission of its bid, and NPCI will in no case be responsible or liable for those costs.

5.3 Content of Bidding Document:

- 5.3.1** The Bid shall be in 3 separate envelopes, Envelope A, B and C. The contents of the Envelopes are mentioned in clause 5.15

5.4 Clarifications of Bidding Documents and Pre-bid Meeting:

- 5.4.1** A prospective Bidder requiring any clarification of the Bidding Documents may notify NPCI in writing at NPCI's address or through email any time prior to the deadline for receiving such queries as mentioned in Section 1.

- 5.4.2** Bidders shall submit the queries only in the format given below:

Sr. No	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Additional Remark (if any)

- 5.4.3** Replies to all the clarifications, modifications received through mail and email will be posted on NPCI's website. Any modification to the Bidding Documents which may become necessary as a result of such queries shall be made by NPCI by issuing an Addendum, which will be hosted on NPCI's website.

5.5 Amendment of Bidding Documents

- 5.5.1** At any time prior to the deadline for submission of bids, NPCI, may, for any reason, whether at its own initiative or in response to a clarification requested by a Bidder, amend the Bidding documents.
- 5.5.2** Amendments will be provided in the form of Addenda/corrigenda to the Bidding Documents, which will be posted in NPCI's website. Addenda will be binding on the Bidders. It will be assumed that the amendments contained in such Addenda/corrigenda had been taken into account by the Bidder in its bid.
- 5.5.3** In order to afford Bidders reasonable time to take the amendment into account in preparing their bids, NPCI may, at its discretion, extend the deadline for the submission of bids, in which case, the extended deadline will be posted in NPCI's website.
- 5.5.4** From the date of issue, the Addenda to the tender shall be deemed to form an integral part of the RFP.

B Preparation of Bid

5.6 Bid Price:

- 5.6.1** Bidders shall quote the prices for each line item of network equipment.
- 5.6.2** Prices shall include all cost including all taxes, duties levies, VAT/Sales Tax and fees whatsoever, except Octroi. Octroi will be paid additionally, at actual on production of receipt.

5.7 Earnest Money Deposit (EMD) /Bid Security

- 5.7.1** The Bidder shall submit Earnest Money Deposit of Rs.5,00,000 (Rupees Five lakh only) in the form of a Demand Draft / Pay order from a scheduled bank in India in favor of "National Payments Corporation of India" payable at Mumbai or by way of a Bank Guarantee issued by a scheduled Commercial Bank valid for 180 days as per format in Annexure A1 or A2.
- 5.7.2** No interest shall be payable on the EMD.

5.8 Return of EMD

EMDs /Bank Guarantees furnished by all unsuccessful Bidders will be returned on the expiration of the bid validity / finalization of successful Bidder, whichever is earlier.

The EMDs/Bank Guarantees of successful Bidder/s shall be returned / refunded after furnishing Performance Guarantee as required in this RFP.

5.9 Forfeiture of EMD

The EMD made by the bidder will be forfeited if:

- a) Bidder withdraws his bid before opening of the bids.
- b) Bidder withdraws his bid after opening of the bids but before Notification of Award.
- c) Selected Bidder withdraws his bid / proposal before furnishing Performance Guarantee.

- d) Bidder violates any of the provisions of the RFP up to submission of Performance Bank Guarantee.
- e) Selected Bidder fails to accept the order within seven days from the date of receipt of the order. However NPCI reserves its right to consider at its sole discretion the late acceptance of the order by selected Bidder.
- f) Bidder fails to submit the Performance Guarantee within stipulated period from the date of purchase order or execution of the contract. In such instance, NPCI at its discretion may cancel the order placed on the selected Bidder without giving any notice.

5.10 Period of Validity of Bids:

Bids shall remain valid for a period of 180 days after the date of bid opening as mentioned in Section 1 or as may be extended from time to time. NPCI holds the right to reject a bid valid for a period shorter than 180 days as non-responsive, without any correspondence.

5.11 Extension of Period of Validity

5.11.1 In exceptional circumstances, prior to expiry of the bid validity period, NPCI may request the Bidders consent to an extension of the validity period. The request and response shall be made in writing. Extension of validity period by the Bidder should be unconditional and irrevocable. The EMD provided shall also be suitably extended. A Bidder may refuse the request without forfeiting the bid Security.

5.12 Format of Bid:

5.12.1 The bidders shall prepare one hard copies of the Bid and one soft copy (technical) of the Bid.

5.12.2 In case of any discrepancy between them, the original shall govern.

5.13 Signing of Bid:

5.13.1 The Bid shall be signed by a person or persons duly authorized to sign on behalf of the Bidder.

5.13.2 All pages of the bid, except for printed instruction manuals and specification sheets shall be initialed by the person or persons signing the bid.

5.13.3 The bid shall contain no interlineations, erasures, or overwriting, except to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the Bid.

5.13.4 The bid shall be signed by a person or persons duly authorized to bind the Bidder to the contract. Such authority shall be either in the form of a written and duly stamped Power of Attorney (Annexure H) or a Board Resolution duly certified by the company's competent authority, extract of which duly certified true copy should accompany the Bid.

C Submission of Bid

5.14 Envelope Bidding process:

5.14.1 The Bid shall be prepared in 3 different envelopes, Envelope A, Envelope B and Envelope C.

5.14.2 Each of the 3 Envelopes shall then be sealed and put into an outer envelope marked as ***'Request for Proposal for supply, installation, Commissioning and maintenance of Networking Component'***. The inner and outer envelopes shall

1. be addressed to NPCI at the address mentioned in Section 1
2. The inner envelopes shall indicate the name and address of the Bidder.
3. If the outer envelope is not sealed and marked as indicated, NPCI will assume no responsibility for the bid's misplacement or premature opening.

5.15 Contents of the 3 Envelopes:

5.15.1 Envelope 'A' Eligibility Criteria. The following documents shall be inserted inside Envelope A:

1. Bid cost in the form of Demand Draft/pay order
 2. Bid Earnest Money in the form of Demand Draft - Annexure A1
- OR

- 1A. Bid Earnest Money in the form of Bank Guarantee - Annexure A2
3. Bid Offer form (without price) - Annexure B
4. Bidder Information - Annexure C
5. Manufacturers (OEM) Authorization Form - Annexure D
6. Eligibility Criteria Response Sheet - Annexure E
7. Declaration of Acceptance of Terms and Conditions - Annexure F
8. Declaration of Acceptance of the Scope of Work - Annexure G
9. Power of Attorney format - Annexure H
10. Last three years audited Balance sheet and profit and loss statements.
11. Declaration regarding Clean Track Record - Annexure T2
12. Sign RFP copy

5.15.2 Envelope 'B' Technical Bid:

The following documents shall be inserted inside Envelope B

1. Compliance to Technical Specifications - Annexure T
2. Client Reference - Annexure T3

5.15.3 4 Entire commercial bid with price masked, including line-item-wise bill of materials for hardware, software Envelope 'C' Commercial Bid:

1. Commercial Offer Form - Annexure C1
2. Commercial Proposal - Annexure C2

5.16 Bid Submission:

5.16.1 Bids sealed in accordance with the Instructions to Bidders should be delivered at the address as mentioned in the Section 1.

5.16.2 The offers should be made strictly as per the formats enclosed.

5.17 Bid Currency:

All prices shall be expressed in Indian Rupees only.

5.18 Bid Language:

The bid shall be in English Language.

5.19 Rejection of Bid

The bid is liable to be rejected if:

5.19.1 The document doesn't bear signature of authorized person.

5.19.2 It is received through Telegram/Fax/E-mail.

5.19.3 It is received after expiry of the due date and time stipulated for Bid submission.

5.19.4 Incomplete/incorrect Bids, including non-submission or non-furnishing of requisite documents / Conditional Bids / Bids not conforming to the terms and conditions stipulated in this Request for Proposal are liable for rejection by NPCI.

5.19.5 No bid shall be rejected at bid opening, except for late bids.

5.20 Deadline for Submission:

The last date of submission of bids is given in Section1, unless amended by NPCI through its website.

5.21 Extension of Deadline for submission of Bid:

NPCI may, at its discretion, extend this deadline for submission of bids by amending the Bidding Documents which will be intimated through NPCI website, in which case all rights and obligations of NPCI and Bidders will thereafter be subject to the deadline as extended.

5.22 Late Bid:

Bids received after the scheduled time will not be accepted by the NPCI under any circumstances. NPCI will not be responsible for any delay due to postal service or any other means.

5.23 Modifications and Withdrawal of Bids:

5.23.1 Bids once submitted will be treated, as final and no further correspondence will be entertained on this.

5.23.2 No bid will be modified after the deadline for submission of bids

5.24 Right to Reject, Accept/Cancel the bid:

5.24.1 NPCI reserves the right to accept or reject, in full or in part, any or all the offers without assigning any reason whatsoever.

5.24.2 NPCI does not bind itself to accept the lowest or any tender and reserves the right to reject all or any bid or cancel the Tender without assigning any reason whatsoever. NPCI also has the right to re-issue the Tender without the Vendors having the right to object to such re-issue

5.25 RFP/RFP Abandonment:

NPCI may at its discretion abandon the process of the selection of Service Provider any time before notification of award.

5.26 Bid Evaluation Process:

The Bid Evaluation will be carried out in 2 stages:

Stage 1: Evaluation of Eligibility and Technical bid

Stage 1a - Envelope A, Eligibility Criteria will be evaluated. Only those Bidders who have submitted all the required forms and papers and comply with the eligibility criteria will be considered for further evaluation.

Stage 1b- Envelope B, Evaluation of Technical Bids submitted by those Bidders who qualify the Eligibility Criteria in Stage 1.

Stage 2 - Envelope C, Commercial Bids of only the shortlisted Bidders who qualify in Technical Evaluation.

5.27 Contacting NPCI:

5.27.1 From the time of bid opening to the time of Contract award, if any Bidder wishes to contact NPCI for seeking any clarification any matter related to the bid, it should do so in writing by seeking such clarification/s from an authorized person. Any attempt to contact NPCI with a view to canvas for a bid or put any pressure on any official of the NPCI may entail disqualification of the concerned bidder or his bid.

Section 6 - Bid Opening

6.1 Opening of Bids:

6.1.1 Bids will be opened in 2 stages:

Stage 1 - In the first stage only the Eligibility and Technical Bids i.e. Envelope A and Envelope B, will be opened.

Stage 2 - In the second stage the Commercial Bids i.e. Envelope C will be opened.

6.2 Opening of Technical Bids:

NPCI will open Envelope 'A' and 'B' in presence of Bidders' representative(s) who choose to be present on the date, time and address mentioned in Section 1 or as amended by NPCI from time to time.

6.3 Opening of Commercial Bids:

Only those Bids that are technically qualified will be eligible for opening of commercial bids.

6.3.1 Those Bidders who qualify technically will be present for opening of Commercial Bids.

6.3.2 The representatives of the Bidder have to produce an authorization letter from the Bidders to represent them at the time of opening of Commercial bids. Only one representative will be allowed to represent each Bidder. In case the Bidder's representative is not present at the time of opening of bids, the bids will still be opened at the scheduled time at the sole discretion of the NPCI.

Section 7 - Bid Evaluation

7.1 Preliminary Examination of Technical Bids:

- 7.1.1** NPCI will examine the bids to determine whether they are complete, whether required information have been provided as underlined in the bid document, whether the documents have been properly signed, and whether bids are generally in order.
- 7.1.2** NPCI may waive any minor informality, non-conformity or irregularity in a bid that does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any Bidder.
- 7.1.3** If a Bid is not substantially responsive, it will be rejected by NPCI and may not subsequently be made responsive by the Bidder by correction of the nonconformity.

7.2 Evaluation of Technical Bids:

- 7.2.1** Compliance to Technical Requirement stipulated in the RFP, duly supported by documentary evidence will be evaluated in detail.
- 7.2.2** Technical skill set available, availability of customer support personnel etc., would be considered.
- 7.2.3** Written reply, if any, submitted in response to the clarification sought by the NPCI, if any, will be reviewed.
- 7.2.4** NPCI may interact with the Customer references submitted by bidder, if required.

7.3 Evaluation of Commercial Bids:

- 7.3.1** Arithmetic errors in the Bids submitted shall be treated as follows:
 - 1. Where there is a discrepancy between the amounts in figures and in words, the amount in words shall govern; and
 - 2. Where there is a discrepancy between the unit rate and the line item total resulting from multiplying the unit rate by the quantity, the unit rate will govern unless, in the opinion of the NPCI, there is obviously a gross error such as a misplacement of a decimal point, in which case the line item total will govern.
 - 3. Where there is a discrepancy between the amount mentioned in the bid and the line item total present in the Commercial Bid, the amount obtained on totaling the line items in the Commercial Bid will govern.
- 7.3.2** Commercial bids of only the technically qualified short-listed bidders will be opened and evaluated.

7.4 Successful Evaluated Bidder:

- 7.4.1** Bidder who has quoted the lowest will be declared as successful evaluated bidder who will be called L1 Bidder.

Section 8 - Terms and Conditions

8.1 Notification of Award:

- 8.1.1** After selection of the L1 bidder and after obtaining internal approvals and prior to expiration of the period of Bid validity, NPCI will send Notification of Award /Purchase Order to the selected Bidder.

8.2 Signing of Purchase Order:

- 8.2.1** Within 5 days of receipt of Notification of Award the successful Bidder shall accept the Purchase Order.
- 8.2.2** Failure of the successful Bidder to comply with the above requirements shall constitute sufficient grounds for the annulment of the award.

8.3 Taxes and Duties:

- 8.3.1** All taxes deductible at source, if any, at the time of release of payments, shall be deducted at source as per then prevailing rates while making any payment.
- 8.3.2** Commercial Bid should be inclusive of all taxes, duties, charges and levies of State or Central Governments as applicable, VAT/Sales Tax, insurance, service taxes etc. Octroi shall be reimbursed to supplier by NPCI at actual on production of original receipt.
- 8.3.3** The benefits realized by supplier due to lower rates of taxes, duties, charges and levies shall be passed on by the Supplier to NPCI.

8.4 Terms of Delivery:

- 8.4.1** The Goods shall be delivered & installed within 10 (Ten) weeks from the date of receipt of the Purchase Order.

8.5 Performance Bank Guarantee

The bidder shall submit Performance Guarantee equal to 10% of Purchase order valid for 3 years which will be renewed subsequently for 4th and 5th years as per Annexure-1. Within 14 working days of receipt of each Purchase Order. The bidder shall furnish the Performance Bank Guarantee payable on demand.

8.6 Penalty for default in delivery:

- 8.6.1** If the Bidder does not deliver Goods as per the above delivery schedule, or such authorized extension of delivery period as may be permitted in writing by NPCI, NPCI shall impose a penalty @ the rate of 0.5% for each week's delay subject to a maximum of 5% of the total value of the Goods for delayed deliveries, without prejudice to any other right or remedy available under the Purchase Order.
- 8.6.2** In the case of delay in compliance with the order beyond 10 days of the stipulated time period, NPCI will have the right to cancel the order.

8.7 Warranties:

- 8.7.1** All Goods shall have the comprehensive On-site warranty of 36 months from the date of installation of Goods.
- 8.7.2** Bidder guarantees the whole of the Goods against any defects or failure, which arise due to faulty materials, workmanship or design (except materials or design furnished by NPCI).

If during the Warranty Period any Goods are found to be damaged or defective or not acceptable, they shall promptly be replaced or rectified / re-furnished or rendered by Bidder at its own cost (including the cost of dismantling and reinstallation) on the request of NPCI and if removed from the Site for such purpose, Bidder has to provide standby Goods till the original Goods are repaired or replaced / re-furnished, rendered. All goods shall be removed and re-delivered to the NPCI by Bidder at its own cost.

Bidder shall maintain the Goods for 4th and 5th year after the expiry of warranty of the Goods.

8.8 Repeat Orders (Optional):

- 8.8.1** This NPCI has right to alter (increase or decrease) the number of quantities in the Bill of Materials.
- 8.8.2** NPCI has right to place repeat order to the Supplier for any or all of the goods or any services mentioned in this RFP within six months from the date of first Purchase Order.

8.9 Payment Terms:

- 8.9.1** 20% Payment shall be paid after delivery of Goods at location.
- 8.9.2** 80% Payment shall be paid after successful Installation of Goods.
- 8.9.3** Payment shall be made within 30 days after receipt of correct Invoice along with necessary supporting documents / certificates duly signed by authorized NPCI official.

8.10 Payment Schedule for AMC:

Payment for AMC shall be made quarterly in arrears.

Payment will be released within 30 days of receipt of correct invoices along with necessary documents / certificates duly signed by authorized NPCI official.

8.11 Price:

There shall be no increase in price for any reason whatsoever.

8.12 Intellectual Property:

8.12.1 Intellectual Property Rights in all standard hardware and all off-the-shelf shall remain vested in the owner of such rights.

8.13 Confidentiality:

The Bidder shall (whether or not he submits the tender) treat the details of the documents as secret and confidential.

8.14 SLA & Penalty for Switches:

Bidder shall agree to respond and resolve system failure which renders the system in-operable to NPCI within a maximum of 4 hours of logging the call in Mumbai.

For any violation in meeting the above response and resolution time requirements NPCI shall impose a penalty of INR 5,000/- (Rupees Five Thousand only) for each 15 minutes delay up to 4 hours, beyond 4 hours penalty would be INR 10,000 for each 15 minutes to maximum penalty of 10% of Purchase Order value.

8.15 Liability:

The selected Bidder shall **indemnify NPCI** and be **liable for loss** due to malfunctioning of the equipment or any hardware as supplied and installed by them. The total liability of the selected bidder under the contract shall not exceed the total order value placed on the said vendor.

8.16 Installation:

Installation will be deemed to be complete only when all the hardware along with the accessories and software necessary to make the hardware functional are fully installed in the respective locations mentioned in the Purchase Order and accepted by NPCI. Any formal acceptance required? If yes, the procedure has to be defined.

8.17 Acceptance Procedure

After receipt of all the deliverables as mentioned in the Purchase Order the acceptance certificate (as mutually decided and approved by NPCI) will be signed by the Supplier and officials / representatives of NPCI. The NPCI Network shall be considered to be accepted by NPCI when all equipment has been installed and integrated with existing Cisco Devices. . The date on which such certificate is signed shall be deemed to be the date of Acceptance of the Goods.

8.18 Indemnity

8.18.1 The Bidder shall indemnify, protect and save NPCI and hold NPCI harmless from and against all claims, losses, costs, damages, expenses, action suits and other proceedings, (including reasonable attorney fees), relating to or resulting directly or indirectly from

8.18.1.1 An act of omission or commission of the Bidder, its employees, its agents, or employees of its sub-contractors in the performance of the services provided by this agreement.

8.18.1.2 Breach of any of the terms of this agreement or breach of any representation or warranty or false statement or false representation or inaccurate statement or assurance or covenant by the Bidder.

8.18.1.3 Bonafide use of the deliverables and or services provided by the Bidder.

8.18.1.4 Misappropriation of any third party trade secrets or infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all components provided to fulfill the scope of this project.

8.18.1.5 Claims made by the employees, sub-contractor, sub-contractor's employees, who are deployed by the Bidder, under this contract.

8.18.1.6 Breach of confidentiality obligations of the Bidder.

8.18.1.7 Gross negligence or gross misconduct solely attributable to the Bidder or by any agency, contractor, subcontractor or any of their employees by the Bidder for the purpose of any or all of the obligations under this agreement.

8.18.2 The Bidder shall further indemnify NPCI against any loss or damage arising out of loss of data, claims of infringement of third-party copyright, patents, or other intellectual property rights, and third-party claims on NPCI for malfunctioning of the equipment or software or deliverables at all points of time, provided however,

8.18.3 NPCI notifies the Bidder in writing immediately on being aware of such claim.

8.18.3.1 And the Bidder has sole control of defense and all related settlement negotiations.

8.18.3.2 Bidder shall be responsible for any loss of data, loss of life, etc, due to acts of Bidder's representatives, and not just arising out of gross negligence or misconduct, etc, as such liabilities pose significant risk.

8.18.3.3 The Bidder shall indemnify NPCI (including its employees, directors or representatives) from and against claims, losses, and liabilities arising from:

1. Non-compliance of the Bidder with Laws / Governmental Requirements.
2. Intellectual Property infringement or misappropriation.
3. Negligence and misconduct of the Bidder, its employees, sub-contractor and agents.
4. Breach of any terms of Agreement, Representation or Warranty.
5. Act of omission or commission in performance of service.
6. Loss of data.

8.18.3.4 Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However indemnity would cover damages, loss or liabilities, compensation suffered by NPCI arising out of claims made by its customers and/or regulatory authorities.

8.18.3.5 Bidder shall indemnify, protect and save NPCI against all claims, losses, costs, damages, expenses, action, suits and other proceedings, resulting from misappropriation of any third party trade secrets or infringement of any patent, trademarks, copyrights etc or such other statutory infringements under any laws including the Copyright Act, 1957 or Information Technology Act 2000 in respect of all the hardware, software and network equipments or other systems supplied by them to NPCI from whatsoever source, provided NPCI notifies the Bidder in writing as soon as practicable when NPCI becomes aware of the claim however,

(i) the Bidder has sole control of the defense and all related settlement negotiations

(ii) NPCI provides the Bidder with the assistance, information and authority reasonably necessary to perform the above and

(iii) NPCI does not make any statements or comments or representations about the claim without the prior written consent of the Bidder, except where NPCI is required by any authority/ regulator to make a comment / statement/ representation. Indemnity would be limited to court or arbitration awarded damages and shall exclude indirect, consequential and incidental damages and compensations. However indemnity would cover damages, loss or liabilities suffered by NPCI arising out of claims made by its customers and/or regulatory authorities.

8.19 Bidder's Liability

8.19.1 The selected Bidder shall be liable for all the deliverables.

8.19.2 The Bidder's aggregate liability in connection with obligations undertaken as part of the Project regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actual and limited to the value of the contract.

8.20 Force Majeure

8.20.1 Notwithstanding the provisions of the RFP, the successful Bidder or NPCI shall not be liable for penalty or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of as event of Force Majeure. For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving NPCI or Bidder's fault or negligence and not foreseeable. Such events may include, but not restricted to wars, revolutions, epidemics, natural disasters etc.

8.20.2 If force majeure situation arises, the Bidder shall promptly notify NPCI in writing of such condition and cause thereof. Unless otherwise directed by NPCI in writing, the Bidder shall continue to perform its obligations under contract as far as possible.

8.21 Resolution of Disputes

All disputes or differences between NPCI and the bidder shall be settled amicably. If, however, the parties are not able to resolve them, the same shall be settled by arbitration in accordance with the applicable Indian Laws, and the award made in pursuance thereof shall be binding on the parties. Any appeal will be subject to the exclusive jurisdiction of courts at Mumbai.

NPCI and the Supplier shall make every effort to resolve amicably by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the Contract.

The dispute resolution mechanism to be applied shall be as follows:

1. In case of Dispute or difference arising between NPCI and the Supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996. Where the value of the Contract is above Rs.1.00 Crore, the arbitral tribunal shall consist of 3 arbitrators, one each to be appointed by NPCI and the Supplier. The third Arbitrator shall be chosen by mutual discussion between NPCI and the Supplier.
2. Arbitration proceedings shall be held at Mumbai, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English;
3. The decision of the majority of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the arbitral tribunal. However, the expenses incurred by each party in connection with the preparation, presentation, etc., of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself; and
4. Where the value of the contract is Rs.1.00 Crore and below, the disputes or differences arising shall be referred to the Sole Arbitrator. The Sole Arbitrator should be appointed by agreement between the parties.

8.22 Applicable Law and Governing Language

Applicable Law: The Agreement shall be governed by and interpreted in accordance with the Indian Law. The jurisdiction and venue of any action with respect to the subject-matter of this Agreement shall be the Courts of Mumbai in India and each of the parties hereto submits itself to the exclusive jurisdiction and venue of such courts for the purpose of any such action.

8.23 Governing Language:

All correspondences and other documents pertaining to this Agreement shall be in English only.

8.24 Addresses for Notices

Following shall be address of NPCI and Bidder:

NPCI address for notice purpose:

The Chief Executive Officer
National Payments Corporation of India,
C-9, 8th Floor, RBI Premises, Bandra-Kurla Complex, Bandra(E),
Mumbai - 400 051.

(Bidder's address for notice purpose: (To be filled by BIDDER)

Section 9 - Technical Requirements

Core Switches Bill of Material

Line Number	Item Name	Description	Quantity
1	WS-C6509-E	Catalyst 6500 Enhanced 9-slot chassis 14RU no PS no Fan Tray	2
1.0.1	CON-SNTP-WS-C6509 (Three Years)	24x7x4 ServiceCatalyst 6509 (3Years)	2
1.1	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4	2
1.2	MEM-C6K-INTFL1GB	Internal 1G Compact Flash	2
1.3	VS-F6K-PFC4	Cat 6k 80G Sys Daughter Board Sup2T PFC4	2
1.4	VS-SUP2T-10G	Catalyst 6500 Supervisor Engine 2T Baseboard	2
1.5	MEM-SUP2T-2GB	Catalyst 6500 2GB memory for Sup2T and Sup2TXL	2
1.6	S2TAEK9-15101SY	Cisco CAT6000-VS-S2T IOS ADV ENT SERV FULL ENCRYPT	2
1.7	X2-10GB-SR	10GBASE-SR X2 Module	4
1.8	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4	2
1.9	MEM-C6K-INTFL1GB	Internal 1G Compact Flash	2
1.1	VS-F6K-PFC4	Cat 6k 80G Sys Daughter Board Sup2T PFC4	2
1.11	VS-SUP2T-10G	Catalyst 6500 Supervisor Engine 2T Baseboard	2
1.12	MEM-SUP2T-2GB	Catalyst 6500 2GB memory for Sup2T and Sup2TXL	2
1.13	X2-10GB-SR	10GBASE-SR X2 Module	4
1.19	WS-X6908-10G-2T	C6K 8 port 10 Gigabit Ethernet module with DFC4 (Trustsec)	2
1.14	WS-X6908-10G	Catalyst 6500 8 Port 10G SFP Baseboard	2
1.15	X2-10GB-SR	10GBASE-SR X2 Module	16
1.2	WS-F6K-DFC4-E	Catalyst 6500 Dist Fwd Card DFC4	2
1.16	WS-X6848-TX-2T	C6k 48-port 10/100/1000 GE Mod: fabric enabled RJ-45 DFC4	2
1.17	WS-F6K-DFC4-A	Catalyst 6500 Dist Fwd Card DFC4	2
1.18	WS-X6848-GE-TX	48 PORT 1G COPPER BASEBOARD	2
1.21	WS-CAC-3000W	Catalyst 6500 3000W AC power supply	4
1.22	CAB-7513ACSA=	AC Power Cord (South Africa) Spare	4
1.23	WS-C6509-E-FAN	Catalyst 6509-E Chassis Fan Tray	2
1.24	CONNECTOR-KIT	Connector Kit	2
2	WS-X6708-10G-3C=	C6K 8 port 10 Gigabit Ethernet module with DFC3C (req. X2)	2
2.1	WS-F6700-DFC3C	Catalyst 6500 Dist Fwd Card for WS-X67xx modules	2
2.2	X2-10GB-SR	10GBASE-SR X2 Module	16
2.3	WS-X6708-10GE	Cat6500 8 port 10 Gigabit Ethernet module (req. DFC and X2)	2
3	GLC-SX-MMD=	1000BASE-SX SFP transceiver module MMF 850nm DOM	12

ACS License			
4	L-CSACS-5-LRG-LIC=	ACS 5 Large Deployment License (Electronic Delivery)	4
4.1	CON-SAS-CSALRG5	SW APP SUPP ACS 5 Large Deployment	4
Smart Serial interfaces			
5	HWIC-2T	HWIC 2T with Smart Serial Cables for Cisco 1921 and 1941 routers	10

Section 10 Documents forms to be put in Envelope ‘A’

Annexure A1 Bidder’s Letter for EMD/Bid Security

To

The Chief Executive Officer
National Payments Corporation of India,
C-9, 8th Floor, RBI Premises,
Bandra Kurla Complex
Bandra, Mumbai - 400 051.

Subject: RFP No. NPCI: RFP: 2013-14/0030 dated 06.11.2013 for “Supply, Installation, & Commissioning of Networking Component for Network extension”.

We have enclosed an EMD in the form of a Demand Draft No._____ issued by the branch of the _____ Bank, for the sum of Rs.5 lakhs (Rupees Five lakhs only). This EMD is as required by clauses 5.7 of the Instructions to Bidders of the above referred RFP.

Thanking you,

Yours faithfully,

(Signature of the Bidder)
Printed Name:
Designation:
Seal:
Date:
Business Address:

Annexure A2 Bid Security (Bank Guarantee)

Date

Beneficiary: NPCI [NATIONAL PAYMENTS CORPORATION OF INDIA]

C-9 8th Floor, RBI Premises,
Bandra Kurla Complex,
Mumbai - 400 051

Performance Bank Guarantee No:

We have been informed that _____ (hereinafter called "the Bidder") has submitted to you its bid dated (hereinafter called "the Bid") for the execution of _____ under RFP No. NPCI: RFP: 2013-14/0030 dated 06.11.2013 for "Supply , Installation & Commissioning of Networking Component for Network Extension".

Furthermore, we understand that, according to the conditions of the RFP, a Performance Bank Guarantee is required.

At the request of the Bidder, We ----- (name of the Bank), the issuing Bank to furnish the details of its incorporation, and having its registered office at ----- and, for the purposes of this Guarantee and where claims are payable, acting through its ---- branch presently situated at ----- (hereinafter referred to as "Bank" which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns), hereby irrevocably undertake to pay you without any demur or objection any sum(s) not exceeding in total an amount of Rs.----- (in figures) (Rupees----- (in words))----- only upon receipt by us of your first demand in writing on or before ----- (Date) declaring the Bidder to be in default under the RFP, without caveat or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

Please note that you may, if you so require, independently seek confirmation with -(Bank Name & Issuing branch address)-----, that this Bank Guarantee has been duly and validly issued.

Notwithstanding anything contained in the foregoing:

- (i) The liability of ----- (Bank), under this Bank Guarantee is restricted to a maximum total amount of Rs. ----- <Amount in figures and words>.
- (ii) The liability of ----- (Bank), under this Bank Guarantee is finally discharged if no claim is made on behalf of NPCI within three months of the expiry of the validity period of this Bank Guarantee viz. from -----.
- (iii) Our liability pursuant to this Bank Guarantee is conditional upon the receipt of a valid and duly executed written claim or demand, by ----- (Bank)----- (Address), delivered by hand, courier or registered post, or by fax prior to close of banking business hours on ----- (Date) failing which all

rights under this Bank Guarantee shall be forfeited and ----- (Bank), shall stand absolutely and unequivocally discharged of all of its obligations hereunder. This Bank Guarantee shall be governed by and construed in accordance with the laws of India and competent courts in the city of Mumbai shall have exclusive jurisdiction.

Kindly return the original of this Bank Guarantee to -----
----- (Bank & Its Address), upon the earlier of (a) its discharge by payment of claims aggregating to Rs. ----- <Amount in figures & words>. (b) Fulfillment of the purpose for which this Bank Guarantee was issued; or (c) <Claim Expiry Date>

All claims under this Bank Guarantee will be made payable at -----
----- (Bank & Its Address).

{Signature of the Authorized representatives of the Bank}

Annexure B Bid Offer Form (without Price)

(Bidder's Letter Head)

OFFER LETTER

Date:

To:

**The Chief Executive Officer
National Payments Corporation of India
C-9, 8th Floor, RBI Premises,
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051**

Dear Sir,

Subject: Regarding RFP No.NPCI: RFP: 2013-14/0030 dated 06.11.2013 for “Supply, Installation & Commissioning of Networking Component for Network Extension.”

We have examined the above referred RFP document. As per the terms and conditions specified in the RFP document, and in accordance with the schedule of prices indicated in the commercial bid and made part of this offer.

We acknowledge having received the following addenda / corrigenda to the RFP document.

Addendum No. / Corrigendum No.	Dated

While submitting this bid, we certify that:

1. Prices have been quoted in INR.
2. The prices in the bid have not been disclosed and will not be disclosed to any other bidder of this RFP.
3. We have not induced nor attempted to induce any other bidder to submit or not submit a bid for restricting competition.
4. We agree that the rates / quotes, terms and conditions furnished in this RFP are for NPCI and its Associates.

If our offer is accepted, we undertake, to start the assignment under the scope immediately after receipt of your order. We have taken note of Penalty clauses in the RFP and agree to abide by the same. We also note that NPCI reserves the right to cancel the order and order cancellation clause as per terms and condition would be applicable. We understand that for delays not attributable to us or on account of uncontrollable circumstances, penalties will not be levied and that the decision of NPCI will be final and binding on us.

We agree to abide by this offer till 180 days from the last date stipulated by NPCI for submission of bid, and our offer shall remain binding upon us and may be accepted by NPCI any time before the expiry of that period.

Until receipt of Purchase Order, this offer will be binding on us. We also certify that the information/data/particulars furnished in our bid are factually correct. We also accept that in the event of any information / data / particulars are found to be incorrect, NPCI will have the right to disqualify / blacklist us and forfeit bid security.

We undertake to comply with the terms and conditions of the bid document. We understand that NPCI may reject any or all of the offers without assigning any reason whatsoever.

As security for the due performance and observance of the undertaking and obligation of the bid we submit herewith Demand Draft bearing no. _____dated _____ drawn in favor of “National Payments Corporation of India” or Bank Guarantee valid for ____days for an amount of INR 5,00,000/- (INR Five Lakh Only) payable at Mumbai.

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Name of Company/Firm:

Address

Annexure C Bidder's Information

Details of the Bidder				
1	Name of the Bidder (Prime)			
2	Address of the Bidder			
3	Status of the Company (Public Ltd/ Pvt. Ltd)			
4	Details of Incorporation of the Company.	Date:		
		Ref#		
6	Valid Sales tax registration no.			
7	Valid Service tax registration no.			
8	Permanent Account Number (PAN)			
9	Name & Designation of the contact person to whom all references shall be made regarding this tender			
10	Telephone No. (with STD Code)			
11	E-Mail of the contact person:			
12	Fax No. (with STD Code)			
13	Website			
Financial Details (as per audited Balance Sheets) (in Cr)				
14	Year	2009-10	2010-11	2011-12
15	Net worth			
16	Turn Over			
17	PAT			

Signature: _____

Name: _____

Designation: _____

Date: _____, Place _____

Annexure D - Manufacturer's Authorization Form

[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The Bidder shall include it in its bid]

Date:

To:

Ref: RFP No.: NPCI: RFP: 2013-14/0030 dated 06.11.2013 for "Supply, Installation & Commissioning of Networking Component for Network Extension."

WHEREAS

We _____, are official manufacturers/OEM vendors of _____. We _____ do hereby authorize M/S _____ to submit a bid the purpose of which is to provide the following Goods, manufactured by us _____, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty, with respect to the Goods offered by the above firm.

Signed by the Manufacturer/OEM Vendor:

Name:

Title:

Dated on _____ day of _____, _____

Annexure E Eligibility Criteria Response

S.NO.	MINIMUM ELIGIBILITY CRITERIA	RESPONSE OF THE BIDDER			DOCUMENTS ATTACHED
1.	The Bidder should be a Company registered under Companies Act, 1956 since the last three years.	Yes - Date of Incorporation			The bidder should produce proof as incorporation letter.
2.	The Bidder should have minimum annual turnover of Rs.8 Cr. during the last three financial years. (2009-10, 2010-11, and 2011-12) calendar years 2009, 2010, 2011 or bidder's financial years).	2009-10	2010-11	2011-12	This must be supported by audited financial statements (Reports) for the financial year 2009-10, 2010-11 and 2011-12 or Calendar year 2009, 2010 and 2011 or the bidders' financial years.
		YES/NO	YES/NO	YES/NO	
		Amt in Rs.Cr.	Amt in Rs.Cr.	Amt in Rs.Cr.	
3	The Bidder should have deployed/configured similar or equivalent devices mentioned in the RFP				The bidder should produce proof as Customer Purchase Order/client letter.
4	The Bidder should be authorized business and service partner of the OEM				This must be supported by Annexure-D
5	The Bidder should not be currently blacklisted by any bank / institution in India or abroad.				This must be supported by Annexure-T2
6.	Bidder should be a profit (profit after tax) making company in the last financial year i.e. 2011-	YES/NO			This must be supported by audited financial statements (Reports) for the financial year 2011-12
		Amt in Rs.Cr.			

	12 or calendar year 2011 or the Bidder's financial year.				or Calendar year 2011 or the bidders' last financial year.
7.	Bidder should have experience of having supplied, commissioned and maintaining networking component to at least 2 clients, as on the date of submission of the bid	YES/NO			The bidder should produce proof as Customer Purchase Order/client letter.
		Name of assignment	Place	Approx order value	
8	The bidders should have atleast 2 live installations with supports as on the date submission of the bid.				The bidder should produce proof as Customer Purchase Order/client letter.

Signature: _____ .Name: _____ -

Designation: _____ Date: _____, Place _____

Annexure F - Declaration for Acceptance of RFP Terms and Conditions

To

The Chief Executive Officer
National Payments Corporation of India,
C-9, 8th Floor, RBI Premises,
BandraKurla Complex
Bandra, Mumbai - 400 051.

Sir,

Re: RFP No. NPCI: RFP: 2013-14/ 0030 dated 06.11.2013 for “Supply, Installation & Commissioning of Networking Component.”

I have carefully gone through the Terms & Conditions contained in the above referred RFP document. I declare that all the provisions of this RFP are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration for making this bid.

Yours faithfully,

(Signature of the Bidder)
Printed Name
Designation
Seal
Date:
Business Address:

Annexure G - Declaration for Acceptance of Scope of Work

To

The Chief Executive Officer
National Payments Corporation of India,
C-9, 8th Floor, RBI Premises,
BandraKurla Complex
Bandra, Mumbai - 400 051.

Sir,

Re: RFP No. NPCI: RFP: 2013-14/0030 dated 06.11.2013 for “Supply, Installation & Commissioning of Networking Component.”

I have carefully gone through the Scope of Work contained in the above referred RFP document. I declare that all the provisions of this RFP are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure H - Format Power of Attorney

(On Stamp paper of relevant value)

Know all men by the present, we _____ (name of the company and address of the registered office) do hereby appoint and authorize Mr _____ (full name and residential address) who is presently employed with us holding the position of _____ as our attorney, to do in our name and on our behalf, deed and things necessary in connection with or incidental to our proposal for "_____" in response to the RFP No. _____ by NPCI, including signing and submission of all the documents and providing information/responses to NPCI in all the matter in connection with our bid.

We hereby agree to ratify all deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all deeds and things done by our aforesaid attorney shall always be deemed to have been done by us.

Dated this _____ day of _____ 2013.

For _____.

(Signature)

(Name Designation and Address)

Accepted

Signature)

(Name Designation)

Date:

Business Address:

Section 11 - To be put in Envelope 'B'

Annexure T Technical Specifications Compliance

Line Number	Item Name	Description	Compliance yes/No
1	WS-C6509-E	Catalyst 6500 Enhanced 9-slot chassis 14RU no PS no Fan Tray	
1.0.1	CON-SNTP-WS-C6509 (Three Years)	24x7x4 ServiceCatalyst 6509 (3Years)	
1.1	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4	
1.2	MEM-C6K-INTFL1GB	Internal 1G Compact Flash	
1.3	VS-F6K-PFC4	Cat 6k 80G Sys Daughter Board Sup2T PFC4	
1.4	VS-SUP2T-10G	Catalyst 6500 Supervisor Engine 2T Baseboard	
1.5	MEM-SUP2T-2GB	Catalyst 6500 2GB memory for Sup2T and Sup2TXL	
1.6	S2TAEK9-15101SY	Cisco CAT6000-VS-S2T IOS ADV ENT SERV FULL ENCRYPT	
1.7	X2-10GB-SR	10GBASE-SR X2 Module	
1.8	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4	
1.9	MEM-C6K-INTFL1GB	Internal 1G Compact Flash	
1.1	VS-F6K-PFC4	Cat 6k 80G Sys Daughter Board Sup2T PFC4	
1.11	VS-SUP2T-10G	Catalyst 6500 Supervisor Engine 2T Baseboard	
1.12	MEM-SUP2T-2GB	Catalyst 6500 2GB memory for Sup2T and Sup2TXL	
1.13	X2-10GB-SR	10GBASE-SR X2 Module	
1.19	WS-X6908-10G-2T	C6K 8 port 10 Gigabit Ethernet module with DFC4 (Trustsec)	
1.14	WS-X6908-10G	Catalyst 6500 8 Port 10G SFP Baseboard	
1.15	X2-10GB-SR	10GBASE-SR X2 Module	
1.2	WS-F6K-DFC4-E	Catalyst 6500 Dist Fwd Card DFC4	
1.16	WS-X6848-TX-2T	C6k 48-port 10/100/1000 GE Mod: fabric enabled RJ-45 DFC4	
1.17	WS-F6K-DFC4-A	Catalyst 6500 Dist Fwd Card DFC4	
1.18	WS-X6848-GE-TX	48 PORT 1G COPPER BASEBOARD	
1.21	WS-CAC-3000W	Catalyst 6500 3000W AC power supply	
1.22	CAB-7513ACSA=	AC Power Cord (South Africa) Spare	
1.23	WS-C6509-E-FAN	Catalyst 6509-E Chassis Fan Tray	
1.24	CONNECTOR-KIT	Connector Kit	
2	WS-X6708-10G-3C=	C6K 8 port 10 Gigabit Ethernet module with DFC3C (req. X2)	
2.1	WS-F6700-DFC3C	Catalyst 6500 Dist Fwd Card for WS-X67xx modules	
2.2	X2-10GB-SR	10GBASE-SR X2 Module	

2.3	WS-X6708-10GE	Cat6500 8 port 10 Gigabit Ethernet module (req. DFC and X2)	
3	GLC-SX-MMD=	1000BASE-SX SFP transceiver module MMF 850nm DOM	
ACS License			
4	L-CSACS-5-LRG-LIC=	ACS 5 Large Deployment License (Electronic Delivery)	
4.1	CON-SAS-CSALRG5	SW APP SUPP ACS 5 Large Deployment	
Smart Serial interfaces			
5	HWIC-2T	HWIC 2T with Smart Serial Cables for Cisco 1921 and 1941 routers	

Annexure T1 Bidder's Experience

A - Bidder's Organization

[Provide here a brief description of the background and organization of the firm/company. The brief description should include ownership details, date and place of incorporation of the company/firm, objectives of the company/firm etc.]

B - Bidder's Experience

S. No.	Particulars	Details
1.	Name of the Project	
2.	Approximate cost of contract/Project cost	
3.	Customer name	
4.	Duration of Project (months)	

Note: Please provide documentary evidence from the client wherever applicable. This Annexure has to fill separately for each of the subcontractors.

Signature: _____.

Name: _____.

Designation: _____

Date: _____, Place _____

Annexure T2 Declaration regarding Clean Track by Bidder

Declaration for Clean Track Record (On Company/firm's Letterhead)

To

The Chief Executive Officer
National Payments Corporation of India,
C-9, 8th Floor, RBI Premises,
Bandra(E), Mumbai - 400 051.

Sir,

Re: RFP No.NPCI:RFP:2013-14/0030 dated 06.11.2013 for "Supply, Installation, Commissioning and maintenance of Networking Component."

I have carefully gone through the Terms and Conditions contained in the above referred RFP. I hereby declare that my company/firm is not currently debarred/black listed by any Government / Semi Government organizations/ Institutions in India or abroad. I further certify that I am competent officer in my company/firm to make this declaration.

Yours faithfully,

(Signature of the Bidder)
Printed Name
Designation
Seal
Date:
Business Address:

Annexure T3 - Client Details

Provide details the client details wherever available:

S. No.	Name of Institution	Contact Person Name and Designation	Contact Details with e-mail	Preferable time to contact

Signature: _____.

Name: _____.

Designation: _____

Company's Name:

Date: _____, Place _____

Section 12 - To be put in Envelope 'C'

Annexure C2

Price Format

Annexure C2 Commercial Bid Format

Line	Item Name	Description	Unit Price	Tax	Sub Total	Quantity	Total Price
A	SUPPLY						
1		Cisco Switch				2	
2		ACS License				4	
3		Smart Serial interfaces				10	
	Total-A						
B	AMC-4 th Year						
			Unit Price	Tax	Sub Total	Quantity	Total Price
		Cisco Switch -2 Nos				2	
		ACS License-1 Nos				4	
		Smart Serial interfaces-10 Nos				10	
	Total-B						
C	AMC-5 th Year						
			Unit Price	Tax	Sub Total	Quantity	Total Price
		Cisco Switch -2 Nos				2	
		ACS License-1 Nos				4	
		Smart Serial interfaces-10 Nos				10	
	Total-C						
	Total-A+B+C						

Bidder shall provide line item price for item wise line item to arrive the unit cost of Cisco component. NPCI reverse right to purchase or exclude the item from the BOM

ITEM WISE PRICES

Line Number	Item Name	Description	Unit Price	Tax	Sub Total	Quantity	Total Price
1	WS-C6509-E	Catalyst 6500 Enhanced 9-slot chassis 14RU no PS no Fan Tray				2	
1.0.1	CON-SNTP-WS-C6509	24x7x4 Service Catalyst 6509				2	
1.1	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4				2	
1.2	MEM-C6K-INTFL1GB	Internal 1G Compact Flash				2	
1.3	VS-F6K-PFC4	Cat 6k 80G Sys Daughter Board Sup2T PFC4				2	
1.4	VS-SUP2T-10G	Catalyst 6500 Supervisor Engine 2T Baseboard				2	
1.5	MEM-SUP2T-2GB	Catalyst 6500 2GB memory for Sup2T and Sup2TXL				2	
1.6	S2TAEK9-15101SY	Cisco CAT6000-VS-S2T IOS ADV ENT SERV FULL ENCRYPT				2	
1.7	X2-10GB-SR	10GBASE-SR X2 Module				4	
1.8	VS-S2T-10G	Cat 6500 Sup 2T with 2 x 10GbE and 3 x 1GbE with MSFC5 PFC4				2	
1.9	MEM-C6K-INTFL1GB	Internal 1G Compact Flash				2	
1.1	VS-F6K-PFC4	Cat 6k 80G Sys Daughter Board Sup2T PFC4				2	
1.11	VS-SUP2T-10G	Catalyst 6500 Supervisor Engine 2T Baseboard				2	
1.12	MEM-SUP2T-2GB	Catalyst 6500 2GB memory for Sup2T and Sup2TXL				2	
1.13	X2-10GB-SR	10GBASE-SR X2 Module				4	
1.19	WS-X6908-10G-2T	C6K 8 port 10 Gigabit Ethernet module with DFC4 (Trustsec)				2	
1.14	WS-X6908-10G	Catalyst 6500 8 Port 10G SFP Baseboard				2	
1.15	X2-10GB-SR	10GBASE-SR X2 Module				16	
1.2	WS-F6K-DFC4-E	Catalyst 6500 Dist Fwd Card DFC4				2	
1.16	WS-X6848-TX-2T	C6k 48-port 10/100/1000 GE Mod: fabric enabled RJ-45 DFC4				2	
1.17	WS-F6K-DFC4-A	Catalyst 6500 Dist Fwd Card DFC4				2	
1.18	WS-X6848-GE-TX	48 PORT 1G COPPER BASEBOARD				2	
1.21	WS-CAC-3000W	Catalyst 6500 3000W AC power supply				4	
1.22	CAB-7513ACSA=	AC Power Cord (South Africa) Spare				4	
1.23	WS-C6509-E-FAN	Catalyst 6509-E Chassis Fan Tray				2	
1.24	CONNECTOR-KIT	Connector Kit				2	
2	WS-X6708-10G-3C=	C6K 8 port 10 Gigabit Ethernet module with DFC3C (req. X2)				2	
2.1	WS-F6700-DFC3C	Catalyst 6500 Dist Fwd Card for WS-X67xx modules				2	
2.2	X2-10GB-SR	10GBASE-SR X2 Module				16	
2.3	WS-X6708-10GE	Cat6500 8 port 10 Gigabit Ethernet module (req. DFC and X2)				2	
3	GLC-SX-MMD=	1000BASE-SX SFP transceiver module MMF 850nm DOM				12	

ACS License							
4	L-CSACS-5-LRG-LIC=	ACS 5 Large Deployment License (Electronic Delivery)				4	
4.1	CON-SAS-CSALRG5	SW APP SUPP ACS 5 Large Deployment				4	
Smart Serial interfaces							
5	HWIC-2T	HWIC 2T with Smart Serial Cables for Cisco 1921 and 1941 routers				10	

Total:

Signature: _____.

Name: _____ -

Designation: _____

Name of the Company:

Date: _____, Place _____

Annexure C1

Commercial Bid Form

(To be included in Commercial Bid Envelope)

To

Date:

NPCI

Dear Sir,

Re: RFP No: NPCI:RFP:2013-14/0030 dated 06.11.2013 for Supply, Installation and Commissioning of Networking Equipment for Network Extension.

Having examined the Bidding Documents placed along with RFP, we, the undersigned, offer to provide the required infrastructure in conformity with the said Bidding documents for the sum of Rs.....(Rupees all inclusive) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to provide _____ for the above purpose within the stipulated time schedule.

We agree to abide by the Bid and the rates quoted therein for the orders awarded by NPCI up to the period prescribed in the Bid which shall remain binding upon us. Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India.

We have complied with all the terms and conditions of the RFP. We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this..... Day of.....2013.

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of